



## Privacy statement Bakr&Berg

### **General**

This Privacy Statement applies to the processing of personal data by Bakr&Berg B.V. (Chamber of Commerce number 80725732), hereinafter referred to as "Bakr&Berg". Protection of personal data is of paramount importance at Bakr&Berg.

We respect your privacy and ensure that your personal data is treated confidentially. Of course in accordance with the applicable privacy legislation.

### **Which personal data does Bakr&Berg process? We process the following data as standard:**

- name and address details;
- E-mail address;
- Possible telephone number;
- Possible date of birth;
- Account information;
- Payment details;
- IP address.

### **Why does Bakr&Berg need this information?**

Your personal data is processed by Bakr&Berg for the following purposes:

- Execution of the Agreement(s) concluded with you;
- Our administration;
- To contact you and answer your questions to answer;
- To inform you about products/services/offers from Bakr&Berg;
- To send (digital) newsletters and updates;
- To improve the website and our services;
- To comply with legal obligations;
- To calculate, record and collect amounts due;
- For handling disputes and enforcing audit.

### **Emails in the ordering process**

After placing your online order on bakrberg.com you will receive at least the following emails:

# BAKR & BERG

- Confirmation of your order;
- Confirmation of the shipment of your order;
- The status of the shipment;
- The delivery status of the shipment;
- A no-obligation request to post a review on bakrberg.com.

## **Payment details**

Regarding your payment details, Bakr&Berg will process your details as follows:

- For a payment with iDEAL, credit card (Visa, MasterCard or American Express) or PayPal, we pass on the relevant payment details to a payment service provider engaged by us, being Mollie B.V., Keizersgracht 126, 1015 CW Amsterdam (the Netherlands).
- The data required for transactions is stored. Mollie B.V. has been commissioned to process payments and the data required for this.
- Account details entered for the transaction (depending on the payment method used) can be viewed in Mollie by Bakr&Berg.

## **Information to contractors**

Bakr&Berg only uses the data it needs to fulfill its obligations and it only passes on this data to companies that act on behalf of Bakr&Berg. Think of PostNL for delivering the order. These companies only have access to the data they need to carry out their assignment.

## **Cookies**

For more information about the cookies that Bakr&Berg uses, we refer to <https://bakrberg.com/cookies>.

## **Newsletter**

You can sign up for the Bakr&Berg newsletter. The newsletter will keep you informed about the latest news and interesting offers. You can unsubscribe at any time via the unsubscribe link at the bottom of the newsletter if you no longer wish to receive the newsletter.

## **How long does Bark&Berg store the data?**

Bakr&Berg does not store your data longer than necessary. With regard to the data for the execution of the Agreement, we store your data until the end of the legal resp. possible contractual warranty rights. After this period has expired, we retain the information required under commercial and tax law for the period determined by law. In this



period, your data will only be processed in the event of an inspection by an authority.

### **Learn more about data**

For more information or questions about your data, or for example to view, change or delete your data, please contact [info@bakrberg.com](mailto:info@bakrberg.com).

If you have a complaint regarding privacy and Bakr&Berg cannot solve it, you can always contact the Dutch Data Protection Authority via

[www.autoriteitpersoonsgegevens.nl](http://www.autoriteitpersoonsgegevens.nl)

### **Changes Privacy statement**

This Privacy Statement can be changed. The latest version is available at [www.bakr&Berg.com](http://www.bakr&Berg.com).